

Doctors Orders

Hello, welcome to the October edition of Doctors Orders.

Since the new Windows 7 software arrived on 22nd October, we've all taken turns at wandering into the shop and fondling it lovingly.

First reactions is, it's a really good product, but at the end of the day the operating system is only a platform for the rest of your programs and while most of us techies are raving about Windows 7, I have to ask myself, would the average user even notice the difference between it and Windows Vista!

If the answer is no, then there are some great deals on Windows Vista machines while retailers are making space for Windows 7 stock. Have a look on our website for the best deals around.

If you just must have Windows 7 then take a look at our article on page 4 about the pro's and con's of upgrading.

The Twitter revolution is slowly gaining apace. Many people use it just for communicating with their friends and family. Others for following their favourite TV or film personality. Stephan Fry, Brittany Spears, John Cleese, Jonathon Ross are all prolific tweeters and more celebs join daily as they realise they can keep in contact with their fans on a daily basis.

Lots of companies are joining Twitter as they realise that they can get information to their customers for free. If you are into DIY you can follow davesdiytips and get a different tweet every few days on how to hang a door or how to paint a window. Believe me, for every job or hobby there is a tweeter out there providing you with information about it.

I make about 4 tweets a week which includes links to free software and handy hints on keeping PC's running sweet and we have nearly 100 customers receiving these.

Of course if you have a problem with your PC, you can always send me a tweet directly and I will try to help. If it demands a bit more brain power I can pass it onto "Ask the Doctor" tech support, who know "everything".



Craig the Trainee

<http://twitter.com/CraigtheTrainee>



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PC basics - Save the planet with Power management

Standby is a state in which your monitor and hard disks turn off, so that your computer uses less power. When you want to use the computer again, it comes out of standby quickly, and your desktop is restored exactly as you left it. Use standby to save power when you will be away from the computer for a short time while working. Because Standby does not save your desktop state to disk, a power failure while on Standby can cause you to lose unsaved information.

(The following applies to Windows XP, in other versions of Windows press F1 when showing only the desktop and type **power management** into the search box).

To automatically put your computer on standby

Open Power Options in Control Panel.

In **Power Schemes**, click the down arrow, and then select a **power scheme**. The time settings for the power scheme are displayed in **System standby**, Turn off monitor, and Turn off hard disks.

To turn off your monitor before your computer goes on standby, select a time in **Turn off monitor**.

To turn off your hard disk before your computer goes on standby, select a time in **Turn off hard disks**.

Notes

- To open Power Options, click **Start**, click **Control Panel**, and then double-click **Power Options**.
- You might want to save your work before putting your computer on standby. While the computer is on standby, information in computer memory is not saved to your hard disk. If there is an interruption in power, information in memory is lost.
- To create a new power scheme, specify the time settings you want, and then click **Save As**.
- If you're using a portable computer, you can specify one setting for battery power and a different setting for AC power.
- To put your computer on standby, you must have a computer that is set up by the manufacturer to support this option.
- Using Power Options in Control Panel, you can adjust any power management option that your computer's unique hardware configuration supports. Because these options may vary widely from computer to computer, the options described may differ from what you see. Power Options automatically detects what is available on your computer and shows you only the options that you can control.

Hibernation is a state in which your computer shuts down to save power but first saves everything in memory on your hard disk. When you restart the computer, your desktop is restored exactly as you left it. Use hibernation to save power when you will be away from the computer for an extended time while working.

To automatically put your computer into hibernation

You must be logged on as an administrator or a member of the Administrators group in order to complete this procedure. If your computer is connected to a network, network policy settings might also prevent you from completing this procedure.

Open Power Options in Control Panel.

Click the **Hibernate tab**, select the **Enable hibernate support** check box, and then click **Apply**.

If the Hibernate tab is unavailable, your computer does not support this feature.

Click the **APM tab**, click **Enable Advanced Power Management support**, and then click **Apply**.

The **APM tab** is unavailable on ACPI-compliant computers. ACPI automatically enables Advanced Power Management, which disables the **APM tab**.

Click the **Power Schemes** tab, and then select a time period in **System hibernates**. Your computer hibernates after it has been idle for the specified amount of time.

Notes

- To open Power Options, click **Start**, click **Control Panel**, and then double-click **Power Options**.
- When you put your computer into hibernation, everything in computer memory is saved on your hard disk, and your computer is switched off. When you turn the computer back on, all programs and documents that were open when you turned the computer off are restored on the desktop.
- To put your computer into hibernation, you must have a computer that is set up by the manufacturer to support this option.
- Using Power Options in Control Panel, you can adjust any power management option that your computer's unique hardware configuration supports. Because these options may vary widely from computer to computer, the options described may differ from what you see. Power Options automatically detects what is available on your computer and shows you only the options that you can control.

Which? Best buy website

Play.com, one of our selling partners has been declared by Which? Magazine as the best online retailer. With its keen prices, free delivery on everything and easy to navigate website, it beat such icons as Amazon and Waterstones.



We new them when they were a small niche website selling computer games, now they sell DVD's, music CD's, MP3's books, video games, electronics and gadgets, all with free delivery.

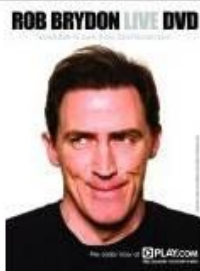
So if you need to make that Christmas buying experience just that little bit easier (and cheaper), click their logo above and see what they have to offer.

Just to give you a bit of a flavour they've allowed us to give you some special discounts on pre-orders and the wholesale voucher codes on two others, which gives you an additional £1 off a DVD until 18/12/09.



Lee Evans - Access All Arenas DVD
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RRP: £19.99
You save: £8.00 (With Voucher)
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Use voucher code **LEE**.



Rob Brydon: Live
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RRP: £19.99
You save: £8.00 (With Voucher)
Pre-order: Due for release on 23/11/2009
Free Delivery

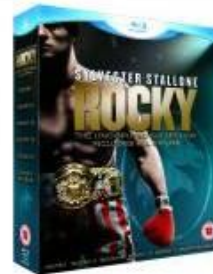
Use voucher code **BRYDON**



Braveheart (Blu-ray)
£14.99
RRP: £22.99
You save: £8.00
Pre-order: Due for release on 02/11/2009
Free Delivery



Monsters Vs. Aliens
£9.99
RRP: £19.99
You save: £10.00
Pre-order: Due for release on 26/10/2009
Free Delivery



Rocky: The Complete Saga (Blu-ray)
£55.99
RRP: £79.99
You save: £24.00
Pre-order: Due for release on 26/10/2009
Free Delivery

The pros and cons of switching to Windows 7

If you're still sitting on the fence about upgrading to Windows 7 — after all, it's been widely available for all of a few days now — I'd like to regale you with my top eight reasons to jump in with both feet.

I'll also tell you three possible reasons for keeping the new Windows on the shelf — for a while, at least.

After you wade through the Win7 marketing hype, you'll find a solid core of real improvements in the new release. There are many aspects of Windows 7 that cry out for adopting it and just a few that suggest sticking with Vista or XP.

● 8. Windows 7 is easier on the eyes

No doubt you're way beyond the stage where fancy wallpaper and cute icons curl your toes, but any way you look at it, Windows 7's a stunner. From wallpaper that changes itself to the tightly controlled group of icons in the area near the clock, Win7 puts the things you need most where you need them. The OS also moves the flotsam out of the way.

Since there's no Sidebar in Windows 7 — good riddance, I say — Win7's gadgets move to the important areas of the desktop, where you can move, resize, and snap them together neatly.

● 7. The Action Centre puts all the nags in one place

Windows XP and Vista are notorious for scattering important information all over the place. At the same time — and quite perversely — every two-bit application you install on an XP or Vista PC can pop up annoying messages, distracting your attention while you're trying to get some work done.

Win7 reduces the shrill impositions to a minimum by funneling almost all interactions through the Action Centre. Yes, the Action Centre has its roots in the old Security Centre, but it's all grown up now.

The Action Centre serves as traffic cop for announcements that inform, warn, and often annoy. But rather than a pop-up window, the only alert you'll see is a flag in the notification area (near the clock) that turns yellow or red as needs dictate.

● 6. Win7's security is stronger and less intrusive

Security stuff gets complicated very quickly. Suffice it to say that Windows 7 is significantly more difficult to crack than Vista, which in turn was an order or magnitude tougher to break into than XP. (Internet Explorer and the .NET Framework are noteworthy exceptions.)

Compared to Vista's in-your-face User Account Control (UAC), the equivalent in Windows 7 is clipped and reigned in. You can get to the settings easily. For most people,

security won't be nearly so difficult in Win7 as it was in Vista — but it won't be as simple as it was in XP.

● 5. You can make a movie of what ails your PC

If you haven't seen Windows 7's new Problem Steps Recorder (PSR), you owe it to yourself to try it. Click Start, type PSR, and hit Enter. This little utility lets you record everything on the screen — except the stuff you type — as it happens. When you're done, PSR spits out an MHTML file that can be opened and played back in Internet Explorer.

Like the Snipping Tool in Vista (also available in Win7), once you try PSR, you won't know how you ever lived without it.

● 4. Search works — finally!

Windows XP's built-in search feature is a slow, painful, joke. In Vista, search is a little less laboured, occasionally usable, but still unreliable.

In Windows 7, Microsoft has, at long last, woven search into the operating system itself. There's no noticeable system overhead, searches proceed fairly quickly, and — most important of all — the results are accurate.

You can initiate a search from just about any location in Windows 7: on the Start menu, inside Control Panel, and in Windows Explorer. Although there are a few idiosyncrasies — such as no true wildcard searches and text searches that match only the beginnings of words — searches in Win7 usually find what you're looking for.

● 3. You get better control of your devices

Windows 7 centralizes control of all devices: printers, MP3 players, phones, keyboards, mice, fax machines, and anything else you plug into your computer. The controls all appear in a place called Device Stage.

The revolutionary part of Device Stage isn't its omniscience. Windows has had various Devices and Printers-type capabilities for years. Device Stage differs in that manufacturers have started writing their drivers to hook into Device Stage directly.

If you're tired of having 10 different programs in 10 different places to control your attached hardware, those days are rapidly drawing to a close. The junky little programs that go with the devices will disappear, too. At least I hope they will. Good bye to commercial driver-update utilities! (see page 8)

● 2. Win7 Libraries beat "My Documents" any day

While Libraries don't do away with the need to organize your files, they make it much, much simpler to track files and put them in the right locations.

"A place for everything, and everything in its place," as mum used to say. With Windows 7 Libraries, file management is easier than ever.

Kaspersky Internet Security - Its Good!

• 1. HomeGroup makes sharing safe, fast, and fun

A stroke of pure design genius, Windows 7 HomeGroup bundles all the sharing options you'd likely want in order to make files, printers, and media accessible to any other Windows 7 PC on your network.

HomeGroup work only among Windows 7 PCs — there's nothing analogous in XP or Vista. Still, sharing among Win7 PCs couldn't be simpler.

Three reasons why Windows 7 isn't for everybody

Despite these and other Win7 positives, there are at least three good reasons for Windows XP and Vista users to stick with their current OS:

• 3. If your PC isn't up to scratch, forget about it!

While Windows 7's hardware demands are less stringent than Vista's, there are still lots of PCs that simply can't handle Win7.

If you have a desktop machine or laptop that's more than a few years old, upgrading its hardware to support Windows 7 is likely to be more trouble than it's worth. Don't bother.

• 2. If your hardware or software demands XP, stick with that OS

The XP Mode built into Windows 7 Professional and Ultimate is a Virtual PC-based implementation of XP. XP Mode makes sense for large companies that want to get the benefits of Windows 7 but have to put up with hardware or software that runs only under Windows XP.

For the typical home or small-business user, however, XP Mode is a pain in the neck. My advice? If the Windows 7 Upgrade Advisor, which you can download from: <http://www.microsoft.com/windows/windows-7/get/upgrade-advisor.aspx> indicates that your XP setup isn't compatible with Windows 7, either upgrade the machine's software and hardware or give up on running Win7 on the system. Life's too short.

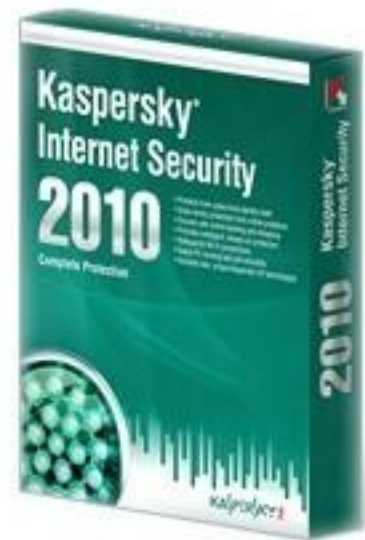
• 1. Don't try to fix what ain't broke

By far the most-compelling argument for staying with Windows XP or Vista is this: The Windows you have now does everything you need, and you aren't overly concerned about rootkits or other nearly invisible malware hosing your machine. In this case, there's no compelling reason to go out on a limb with Win7.

Replacing your operating system is slightly simpler than performing a self-administered brain transplant, but it's still no walk in the park. In the vast majority of cases, upgrades to Windows 7 go in smoothly, with a few minor irritations — maybe you can't find the install CD for an old program, for example, or you forgot to write down a password.

But in a small percentage of cases, the Windows 7 installation doesn't go well at all. As they say, stuff happens. Any upgrade could potentially become calamitous, and Windows 7 isn't immune.

If the thought of upgrading your system makes you lose sleep, don't worry, just give us a call.



We started using Kaspersky Internet security about 9 months ago when we introduced our remote support service.

This service comes with a security pack and an option of an advanced security pack. This advanced pack uses Kaspersky Internet security.

We always knew it was good, that's why we chose it for our remote support service, but since we've been using it we've realised what a brilliant piece of software it is.

That's not to say there is anything wrong with the standard security pack. For this we use the tried and tested Avast antivirus, Ccleaner file and registry cleaner and either Spybot or MalwareBytes anti-spyware.

These are, in our opinion, the best of the individual programs to keep your PC healthy.

Kaspersky rolls this up into one program and throws in ant-spam for good measure. It does much of its work automatically whereas Ccleaner, Spybot and MalwareBytes needs to be run to catch malware.

It's not cheap, but you do get what you pay for and because we are buying in large numbers we can install it and supply the CD for **£49.95**. (Takes about half an hour)

So if you want the best, this is it.

If you are a remote support customer you can get this installed for free for just an extra £2 each month, in affect less than half price.

Just give our sales line a call (**01604 415984**) for more information or pop in to our surgery for a while you wait installation.

Do you want to spend the rest of your life knowing nothing about computers?

Do you wish you could understand the short people in your family, when they come home from school and explain how they created a Word template or a personalised Christmas card in Publisher?

Not knowing how to use a computer is a bit like not knowing about television, or fishing, or golf. You don't know how much pleasure you'll get from it until you know how to use it.

If you really don't want to know about computers, then you're missing the point. Computers in themselves are pretty boring, its what you can do with a computer that will really blow your mind.

We've sold laptops and PC's to brave customers that have no concept of what a PC does or how to use it.

They've seen friends and family doing it and decided "How hard can it be"?

We've spent hours and hours explaining how to carry out a particularly complex task that the customer want to do, but not grasping it because they have no understanding of the basics. Lets face it we're engineers not teachers and although we do our best, we know our limitations. But now there's a better way!



Anybody can now get cheap or free tuition on how to use a PC. "My Guide" is an online initiative to get the nations technophobes into the mainstream.



"UK Online Centres" are a nationwide facility where you can get hands on experience of using a computer. Both of these have a part to play in educating our nation, in fact there's nothing to stop you utilising both at the same time.

I logged onto **MyGuide** to see what they had on offer. It was a bit of an inauspicious start when trying to register, the registration failed because I had used a seven digit password and it required an eight digit one. It would have been nice if they had told you this before you selected a password, rather than after it had failed, together with the fact that the password also had to contain letters and numbers. So an initial thumbs down for My Guide, who could definitely make the registration easier for people who have no experience of computers.

Once logged on however, the site is excellent. Apart from the overuse of small (sometimes unnecessary) scroll bars in the course elements, the site is well laid out. There's a good selection of online courses starting from how to turn the PC on and working up to more complicated stuff. There's also a quiz to make learning a bit more exiting if the thrill of sending an email is not enough for you.

www.myguide.gov.uk

The **UK online centres** come at tuition from a different angle. For those people that prefer to attend a more structured method of learning, rather than sitting at home with all the distractions of celebrity shark wrestling on the TV and trick dog daddy doodah on the stereo.

Their website www.ukonlinecentres.com seems a bit more swish than the My Guide site and you don't have to register to type in your postcode and get a map of your local centres. I was surprised at the number of centres around and most people shouldn't have to travel far to get the knowledge they seek.

I typed in a Central Northampton postcode and as well as showing Northampton Central Library, I found centres in Kettering, Wellingborough, Rushden, Bozeat and four in Milton Keynes.

The costs and facilities at each centre vary, but according to their useful question and answer page

www.ukonlinecentres.com/consumer/questions-and-answers.html

initial tuition is often free and you only start paying when you get to the complicated stuff.

So there you have it, there's no excuse now for not knowing your PDF from your USB and when our engineer tells you that your version of Vista shouldn't really have an autoexec.bat file, you can tell him "Ah yes, but I'm dual booting with an early version of DOS 4.6". (Nasally voice optional).

Apple Time Capsules failing after just 18 months use



Apple Time Capsule wireless backup boxes are failing, with over 500 failures reported so far on the [timecapsule-dead website](http://www.timecapsuledead.org). <http://www.timecapsuledead.org>

The Time Capsule is a combination of a SATA hard drive and Airport Extreme router, which can store backup data from Macs via their Time Machine software. It can also function as network-attached storage for Macs and PCs using Airport software. Sizes range from 500Gb – 2Tb.

One user said he had two Time Capsules failures in a week. Both were bought and commissioned in the first week of March 2008.

The TimeCapsuleDead website was set up by Pim van Bochoven of The Netherlands and launched on 12 October. It has gained over 500 entries since then.

The average time to Time Capsule failure is 17 to 18 months. If users open up the device to try and recover data from the drive they void Apple's warranty

One user said: "Clearly we all think the concept is a great one, but it appears to be a duffer of a product."

Another user said spending: £200 - £400 on a product that lasts only 18 months is not worth it, especially on a product that you rely on for backups."

One user added: "Apple should be honouring a 2-year warranty anyway by law, and a backup device with a life of 18 months, that dies with no way of getting data out, is hardly fit for purpose."

One user repaired his 1TB Time Capsule by replacing blown capacitors. Pim Van Bochoven said: "That is in fact the problem. It's the power supply that goes down. The lifespan of the capacitors is greatly compromised because the temperature (in the Time Capsule box) is too high for too long."

Apple is known for its elegant designs and Time Capsule has its power supply in the box. In Van Bochoven's view "Apple should have added an external power supply" which would run cooler.

The scary prospect is that this will affect all Time Capsule users. Their machines will fail after 17 to 18 months because the internal temperature is high enough to degrade the working life of the capacitors in the power supply. It will be less of a worry if the fault affects only a proportion of the capacitors, but we don't know if this is the case or, if it is, what proportion is involved.

Van Bochoven says more users are registering their dead machines all the time. He carefully checks serial numbers and other information to ensure only valid Time Capsule deaths are recorded on his site.

We would advise all purchasers of a time capsule that is still under 18 months old, to contact Apple and register your interest in the event that a product recall takes place.

We have already contacted all customers that have purchased a Time Capsule from us to arrange for an alternative manufacturers replacement or a refund, whether the unit is failing or not.



Windows 7 Now in Stock



32-Bit & 64Bit All Windows 7 RETAIL Include Both Discs. This is the full edition, not upgrade or OEM and is provided with a web browser.

Prices are:

£89.95 W7 Home premium inc vat

£176.64 W7 Professional inc vat

£183.54 W7 Ultimate inc vat

The trouble with automated driver update programs

Ask the Doctor

All a customer wanted to do was update his drivers. Then the endless loop started:

Q) "I have Win XP as my OS. I've tried several driver-update programs and always get the same results. They detect drivers that require updating. I use their routines to download the updated drivers. However, for some reason the update never seems to take.

"The next time I run the update program, I get the same results — drivers need to be updated. Can anyone help me with this problem?"

You're experiencing both the fullest glory and the deepest horror of the Windows world, where there is an almost-infinite number of possible permutations of hardware, software, and user action. It's a tall order to write update software that can handle such a vast range of PC configurations.

No, strike that: It's impossible. Even Microsoft — with an army of programmers and a wealth of insider knowledge at its disposal — occasionally stumbles and releases toxic updates for its own operating system. And the third-party drivers that Windows Update occasionally offers have a success record that falls somewhere between "marginally OK" and "truly awful."

It's really a testament to clever programmers that update tools work as well as they do on the majority of PCs. Indeed, if you have a fairly standard machine with a typical configuration of hardware and software and use it in fairly standard ways, automated maintenance tools may work just fine.

But for you and most of the people reading this newsletter, chances are your system has been — or will be — modified in some way that alters the standard mix of drivers. Maybe you've changed monitors or swapped out the video card or sound card. Maybe you've added or upgraded a drive or reconfigured the PC's network setup.

Also, you've probably hung all manner of gizmos off the USB ports, whether temporarily (like a camera) or semi-permanently (like a printer). Many of those USB devices require their own drivers. Some people have had the entire motherboard replaced, introducing all-new on-board hardware.

And I bet you don't always accept the default settings offered by your software's installation routine. To top it all off, there's a near-certainty that your copy of Windows isn't even close to the same configuration it was on the day you first booted it.

Pile up enough of these customizations and changes, and you can end up with a system that's simply beyond the ability of update software to manage.

There's no harm in trying various automated-update tools. If you follow the instructions carefully and run the program as an administrator, the updater will work fine on most PCs. But the more you use and customize your system, the more likely you'd do as well updating your drivers manually rather than via an automated tool.

That's why I prefer to perform manual driver updates — and recommend that you do likewise.

Drivers usually don't change all that frequently, so two or three times a year, make the rounds of the sites of your system's hardware vendors. For big-brand PCs, the original manufacturer's site probably offers a one-stop shop for all current drivers as well as for brand- and model-specific update software that works much better than generic, third-party or all-purpose update programs.

If you piece-built your system or have modified it significantly, visit the site of each major subsystem maker. For example, look for new drivers for your video, audio, motherboard, and network subsystems — plus any printers, cameras, or other major hardware you connect to the machine.

Before you install the new drivers, read their descriptions and determine what has changed since your existing drivers came out. There's no particular benefit to getting the very latest drivers unless the new software fixes a bug you're experiencing or is clearly an improvement in some other way.

If your current driver is working fine and the newer driver doesn't address issues that could improve your setup, leave your existing (stable) driver alone.

Once you've figured out which — if any — new drivers you really need, download and install them one by one rather than all at once. Use your system for a while after each installation to ensure that everything's hunky-dory. Then install the next new driver and repeat the process.

The manual approach to driver updates will likely fix your problem and let you accomplish what the automated update tool couldn't!

If you have a PC problem that's driving you mad why not "Ask the Doctor".

Try and include as much information as possible. We just love the enquiries that say "My PC won't connect to the Internet, what would cause that?"

The standard reply to this question is: "give up now, I don't think you'll live long enough to read all the possible combinations that the answer will contain".

www.computerdoctors.co.uk/pages/askthedoc.htm

A winner for Last months Competition

Mr Paul Franklin from Northampton (Shown below) was last months winner of a 500Gb external hard drive, software, installation and setup, worth £150.



5 of the best File Conversion Utilities

There must be hundreds of files converters online. Finding the ones that work well and are easy to use could be a full time job. Smashing apps has compiled a short but good list.

Zamzar has been around for years and converts all types of files. Just about all document files are supported including OpenOffice and Microsoft Publisher (ever tried to convert or save a Publisher file? If so you will love Zamzar). Several image formats are supported, as are music, video, CAD and compressed formats.

<http://www.smashingapps.com/2009/09/08/5-of-the-best-file-converters-that-can-make-your-lives-easier.html>

Behind the lens of Google street view



Ever wonder what goes on behind the scenes of Google's maps infamous street view? Videotaping each street in America & UK simply must be a daunting — yet seemingly fun job that anyone would want to do, right?

Watching this video may make you think differently. Two characters, Evan and Mark (or is it Mike?), provide an eye-opener on what is perhaps the longest road trip ever. The next time you look at Google street view, keep this video in mind — it'll change how you see things!

<http://www.collegehumor.com/video:1922981>



This month we have a treat for all movies, games and music fans. The Logitech X530 5.1 speakers are the best.

For a full list of features and the technical spec click the link below.

http://www.logitech.com/index.cfm/speakers_audio/home_pc_speakers/devices/211&cl=roeu,en

The prize also includes a SoundBlaster Audigy 7.1 sound card and full installation. Giving a total retail value of £180.

Don't think that you have no chance of winning. Our competition is only open to people in our catchment area (*see below) so give it a try, you never know, yours might be the only winning entry. You don't have to be an existing customer, so if you don't want to enter, be nice to your friends and help them with the answers.

As usual there are a few easy questions to answer but all the answers are on our website.

Good Luck

www.computerdoctors.co.uk/competition

*NN1 – NN18, NN29, MK19, MK40 – MK46, LE16.

Competition ends 25th November

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If this has been passed to you from a friend and you would like your own regular copy, just go to:

www.computerdoctors.co.uk/pages/newsletter.htm



Map to our Northampton Workshop
www.computerdoctors.co.uk/pages/map.htm

Contact us

General information & to book a call out
Tel: 01604 411 444 (9-6 Mon-Fri, 9-1 sat)

Sales & On-Line Purchases
Tel: 01604 415 984 (9-6 Mon-Fri, 9-1 sat)
Fax: 0872 115 5359
Email: sales@computerdoctors.co.uk

Shop: www.computerdoctors.co.uk/shop

Technical Support
Free: tech@computerdoctors.co.uk

Remote: www.computerdoctors.co.uk/care

Web: www.computerdoctors.co.uk/pages/askthedoc.htm

Email test Facility:
mail.computerdoctors@keme.co.uk

