

Doctors Orders

Hello all and welcome to the March edition of Doctors Orders.

We had quite a few new customers join us last month, so if this has just plopped into your inbox and you think its all about 5-a-day and cholesterol , then you'll be glad to hear that non of our viruses need antibiotic's.

Doctors Orders is a bunch of short articles put together by our engineers, in their own time and out of the goodness of their hearts, to keep our customers PC's healthy and free from problems. Ideal reading on a Sunday afternoon when the alternative is mowing the lawn. No contest!

If we find a new utility for getting the weevils out of your system files, we don't keep it to ourselves, so that we look unbelievably clever when we come to fix your PC. No, we tell all in Doctors Orders so that you can de-weevil your own PC and save a fortune.

My name's Craig and I'm the trainee. My job is to collate the articles and squeeze them onto the page. I got the job during my first week when the boss asked all of us if anyone new what Publisher was. I jumped up like a clever dick and said, "I do sir, its part of Microsoft's Office suite". "Right then", he said "you can do the newsletter and don't mess it up".

And I've been messing it up ever since.

To our regular readers, you'll find the usual articles on saving you money and suggesting ways of keeping your PC healthy.

Our competition is definitely going to be popular this month. We've had so many people make the upgrade to Windows 7 themselves and totally trash their PC, that we've decided to give some lucky winner the full works of a Windows 7 reinstall, including backing up their data and onsite installation. Total value, around £250 with Windows 7 DVD and licence. More information on page 10.

Good luck.

Craig.



<http://twitter.com/CraigtheTrainee>



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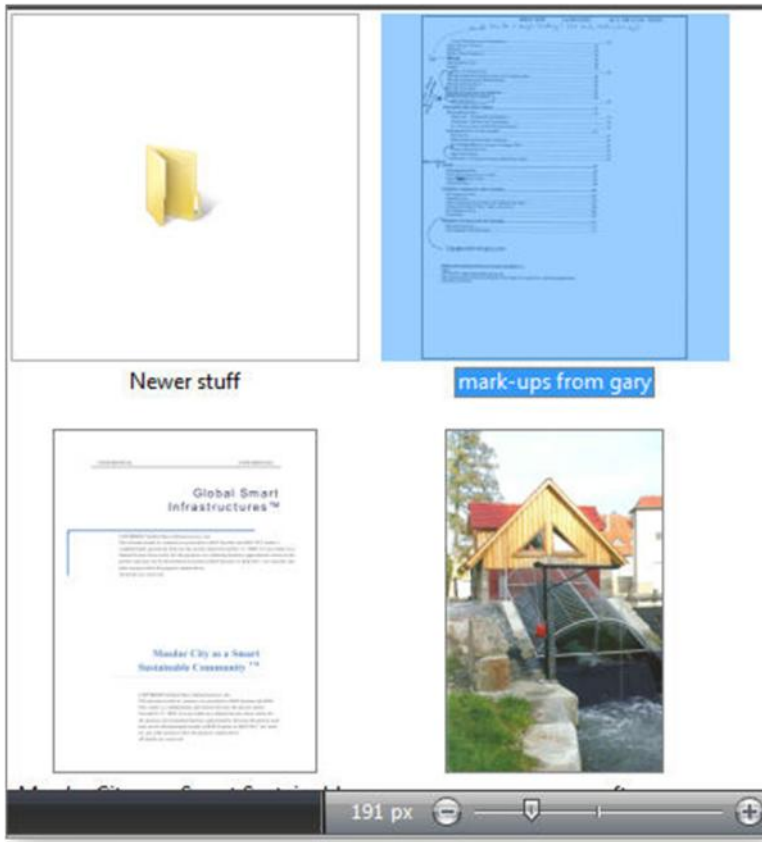
Freeware outdoes Windows' built-in system tools

Most standard Windows maintenance tasks can be accomplished using the utilities included with Windows itself — but that doesn't mean those tools are your best option.

Whether you're looking for an easier way to browse the image files in a folder, create a restore point, revert to XP's Classic Start Menu, or customize your file associations, there's a (free) app for that.

PC users have no shortage of things to complain about. But we can thank our lucky stars for one thing: free software that's constantly being created, revised, and improved. I unearthed a handful of new or recently revised system tools that make your computing life a whole lot easier without costing you a red cent.

Skim through graphics and PDF files in a jiffy



If you can get past the program's clumsy name, the Scientific and Technical Documentation Utility (STDU) Explorer is a file manager that beats Windows Explorer by providing superior preview and thumbnail options. The program is designed especially for previewing and managing such image-file formats as .psd, .bmp, .png, .gif, .jpg, and .wmf. You can also use STDU Explorer to view Acrobat PDF files and DjVu books.

The file manager lets you skim quickly through folders chock-full of image and PDF files. Finding the one you need is facilitated by STDU Explorer's thumbnail previews, which you can enlarge, shrink, or otherwise customize on the fly.

The program's preview pane is great for flipping through multipage files, and its familiar folder tree and Office-like toolbar simplify navigation and basic file-management tasks. One useful feature missing from the utility is an address bar for entering folder paths, but otherwise, STDU Explorer is a winner that works with all Windows versions.

www.stdutility.com/stduexplorer.html

Simple utility creates instant restore points



There are various ways to set a restore point in Vista and Windows 7, but none of them is notably quick or easy. For example, one such method is to click Start, right-click Computer, choose Properties, click System Protection, select Create, type a name, and click Create again.

Even if you devise a shortcut to SystemPropertiesProtection.exe, you still have to launch the applet and then take at least three more steps. With the free Quick Restore Maker utility, you simply launch the tool, confirm the User Account Control prompt, and wait while it creates a restore point for you. When it's done, click Exit.

<http://www.thewindowsclub.com/create-a-system-restore-point-in-1-click-with-quick-restore-maker>

Free and easy way to tweak Vista and Windows 7

In the not-too-distant past, Microsoft provided the free Tweak UI utility that let you customize Windows via the simple point-and-click metaphor rather than having to dig into the Windows Registry. Unfortunately, there's no Tweak UI equivalent for Vista and Win7 — at least not from Microsoft.

Ultimate Windows Tweaker is designed specifically for those two more-recent versions of Windows, and although it's not a new program, the utility was recently updated to add even more Tweak UI-like capabilities. The program's settings are presented on eight different tabs representing such categories as system info, personalization, performance, and security.

On the downside, the utility's many checkbox options aren't always clear. And unfortunately, documentation for the product is close to nonexistent. Consequently, I recommend this tool only for advanced PC users. If you try it out, be sure to click the handy Create Checkpoint button to make a restore point before you begin experimenting.

<http://www.thewindowsclub.com/ultimate-windows-tweaker-v2-a-tweak-ui-for-windows-7-vista>

Restore features removed from Vista and Win7

When you upgrade from XP to Vista or Windows 7, you may notice certain of your favorite XP features are missing in the new Windows releases. For example, XP's Classic Start Menu is an easy way to launch dozens of programs with just a few keystrokes, but the option is gone from Windows 7. Many former XP users — among them, me — also miss the Explorer toolbar's cut, copy, paste, and other buttons for performing common operations with a single click.

Classic Shell restores these and other useful XP features without depriving you of the new functions in Vista and Win7. After you install the utility, the Start menu behaves the way it did in XP; however, you can revert to the standard Vista/Win7 functionality by Shift-clicking the Start button.

The program's optional Explorer toolbar appears on the right side of the menu bar, where it takes up as little screen real estate as necessary.

If you've missed these and other XP features in Vista and Windows 7, download your free copy of Classic Shell from the product's page on SourceForge. <http://sourceforge.net/projects/classicshell/>

Uninstaller picks up where Windows leaves off

Absolute Uninstaller claims to go beyond Windows' normal uninstall features; in my tests, the utility did just that. Often when you uninstall a program, it leaves behind settings, folders, and other items you no longer need. Absolute Uninstaller gives you the option of deleting these items automatically or browsing the ghost folder's contents to review the leftovers before deleting them.

You can use the program to batch-uninstall when you want to eliminate many programs at one time. It also lets you remove dead or outdated entries in the list of installed programs or search for items in the uninstall list. All in all, Absolute Uninstaller provides a full-featured replacement for Windows' built-in uninstaller, and at zero cost.

There's just one gotcha to be aware of: by default, Absolute Uninstaller installs the Ask.com toolbar and makes it your default search engine. Be sure to uncheck those options in the installer if you don't want them.

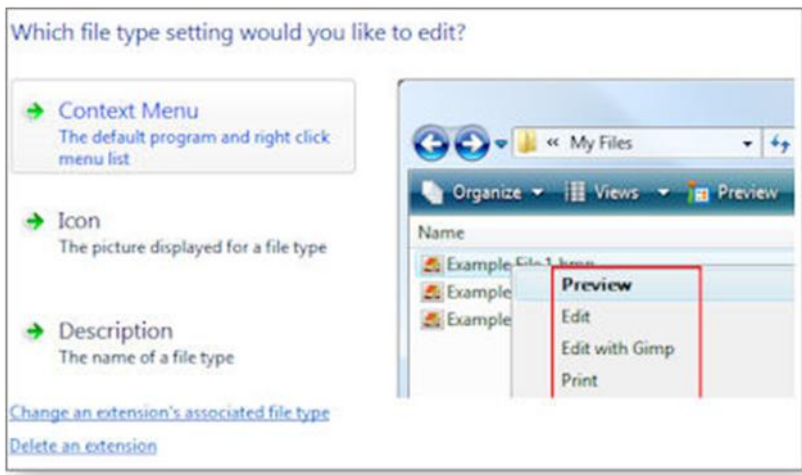
<http://www.glarysoft.com/absolute-uninstaller/>

Simpler way to customize your file associations

Prior to Vista, Explorer's Folder Options dialog had a File Types setting that let you not only adjust programs associated with a particular file type but also edit the context (right-click) menu for almost every object on your system.

That feature is gone in Vista and Win7. In its place, Microsoft gives us the Default Programs Control Panel applet for modifying application, file type, AutoPlay, and other default settings. That works, but it's a far cry from the simplicity of a directly accessible context menu.

Continued on Page 4



If you'd like some of that lost functionality back — without having to edit the Registry — try Default Programs Editor. The utility duplicates most of the functions of XP's File Types options and has a similar wizard-like interface.

But Default Programs Editor also does more. It lets you edit context menus, change file-type icons and descriptions, and remove a program's associations with selected file types.

<http://defaultprogramseditor.com/>

Where did all my music files disappear to?

Ask the Doctor

A customer is having trouble finding and using their PC's stored audio:

"Is there somewhere I can actually find my music files listed in the Windows Media Player library? I'd like to back up my music, but so far I've failed to find [the files]. Without a backup, the thought of having to re-rip or download several gigs of music makes me faint."

Unless you overrode the default settings, Windows Media Player stores ripped/saved music in standard locations. In Win7 and Vista, the normal music locations are the following folders:

C:\Users\username\Music
C:\Users\Public\Music

In XP, the WMP music files are stored by default in:

C:\Documents and Settings\username\My Documents\My Music
C:\Documents and Settings\All Users\Documents\My Music

Note that the default folder names all have the word "music" in them. This makes them easy to search for, no matter where they might be located.

If you've changed WMP's default locations and folder names, open the program, right-click any song/track in your collection, and select Open File Location. Windows Explorer opens to the folder containing the music you selected. Odds are, the rest of your music is nearby; if you poke around adjacent folders, you should be able to find the missing audio files.

If for some reason you've scattered your files all over the place, search for the most-common music file types: **.wma** and **.mp3**. Doing so should turn up your missing libraries in no time.

To widen your search to other, less-common audio types, refer to the FileInfo.com audio page,

<http://www.fileinfo.com/filetypes/audio>

which lists just about every audio file type. The same site also lists common video, image, and other file types, too.

One way or another, these steps will let you find all your music files!

You make a good point about backups.

IT professionals are always banging on about making sure you have your important data backed up, but to do this you need to know where the files are stored in the first place. Not always an easy task.

Some of the more intuitive backup software such as Genie Backup Manager can find the files automatically. For example if you tell it to back up your Outlook emails, it will find and backup your **outlook.PST** file.

We use this product to back up each of our workshop PC's every night to a series of external drives and have found it to be very reliable. It is a paid for product (£34.95 for home use) but there is nothing free that is as good and you can download a 30 day trial to see if you like it.

www.genie-soft.com/products/qbm/qb/default.html

Ccleaner - The best free file cleaner in the west

Ccleaner is a product that started off as pretty basic but has continued to improve to the point where it is now very close to the best in its class regardless of price. It's very effective in freeing up disk space by removing unused and temporary files, cookies, Recycle bin entries, Windows hot-fix files, history and cache files in many applications such as Internet Explorer, Firefox, Google Chrome, Opera, Safari and hundreds of others. Note you can configure preferences for browser cookies that you want to keep during a clean <http://docs.piriform.com/ccleaner/ccleaner-settings/choosing-which-cookies-to-keep>

(in case you don't want to delete them all), which is a convenient feature for many users.

You can define custom rules <http://docs.piriform.com/ccleaner/using-ccleaner/including-and-excluding-files-folders-and-registry-entries>

to include or exclude files, folders or registry keys from cleaning (Temp folders are a good candidate to include), You can wipe free (unused) space from the disk (including Master File Table data), and CCleaner supports secure deletion of data (1, 3, 7 to Guttmann 35 passes).

There are options to extend CCleaner adding new programs for software that doesn't come with the base install. <http://docs.piriform.com/ccleaner/advanced-usage/ccleaner-ini-files/how-to-add-your-own-program-for-ccleaner-to-clean>

Some of these options are explained in the Documentation You can also remove options (programs) that you do not want to be cleaned from the list of available programs that can be cleaned. The options can include adding to or removed from the built in detections that come with the base CCleaner install. This flexibility I have not yet seen in any comparable file cleaning tool.

Cleaner has been around for many years, and over that time it has been more actively developed than any other file cleaner software. (It's not unusual to see a new release every 6-8 weeks). Piriform release new versions to support new software when it comes out (like new versions of the major browsers) and with features to support changes to the operating system - eg. When Windows 7 was released support for cleaning "Taskbar Jump Lists", and even using "Jump Lists" and Windows 7 style progress bars in their CCleaner.

Many other file cleaner products were developed for Win2000 or WinXP and haven't seen an update since. If you are running the latest OS, Browser or Office Suite etc - it is best to use software that was developed and tested with the latest software that you are using.

There are some minuses: first, the CCleaner install, by default, includes the Yahoo Toolbar, so if you don't want this make sure you uncheck that option during install, or select one of the smaller downloads that has no toolbar included - and one that better meets your specific needs (like the portable or slim build). Secondly I would like to see a tutorial or wizard for first time users when they run

Cleaner. Too often the complaints that CCleaner deleted something it shouldn't, turn out to be the user isn't too familiar with what the options mean or what the impact of cleaning temp files and settings from their system. Even selecting every possibly option should still not damage windows in any way - as CCleaner is very conservative in what it will remove, but for some first time users, running CCleaner can seem to be a scary step to take.

However, if simply freeing up disk space is your objective then CCleaner is hard to beat.

A good companion to CCleaner is Empty Temp Folders. <http://danish-shareware.dk/soft/emptemp/> (download link at bottom of page)

It's not as complete a product as CCleaner and it's been a while since it was last updated, but I find that it always manages to clean more temporary files than CCleaner. That's why I suggest you use both.

Another cleaner with a solid following is Steven Gould's CleanUP!. http://www.stevengould.org/index.php?option=com_content&task=view&id=29&Itemid=72

It's compact, well designed and very well maintained and is a real alternative to CCleaner. In use I've had a couple instances which caused problems on my test PC, but this may have been specific to my setup. Certainly the feedback I get from users has been uniformly excellent.

In a related category is PC Decrapifier.

<http://www.pcdecrapifier.com/download>

Its job is to remove unwanted trial versions of programs and services that come preinstalled on new PCs. You can remove all this stuff manually, but PC Decrapifier does this automatically. It can't remove every bit of junk from every computer, but the list of products it will remove is quite impressive.

Free programs from Microsoft, surely not!

Although many people seem to think that Microsoft only develops paid products, it is quite the contrary. There is a hoard of free Microsoft products for the public that not only bolster Windows's features, but also act as viable competitors to many popular programs such as Picasa and Google Maps.

Whatever you may think of Microsoft products the user interface's are generally well designed and polished. How well they do their intended job is something else, but here are 5 free programs from Microsoft that prove they are not ready to roll over for Google just yet.

New Antivirus kills Viruses, then steals your bank info

A new Trojan horse has surfaced online; its primary functionality makes it appear to be friendly to end users, but the final result can prove disastrous.

On one hand, the Spy Eye toolkit is celebrated for its ability to remove malicious rival programs from infected computers. It boasts a feature called "Kill Zeus" which removes all traces of the notorious Zeus virus from a victim's PC.

Of course, the Trojan horse has ulterior motives in playing the hero. It "kills" the Zeus Trojan so that the computer is once again susceptible to attack, meaning that Spy Eye has exclusive access to usernames and passwords.

Botnet Problems on the Rise

Zeus and Spy Eye are both designed to give hackers a simple way to establish their own botnet network of password-stealing programs. Botnet problems escalated in 2009, with the U.S. F.B.I. estimating that they have caused \$100 million in overall losses.

Malicious programs like Spy Eye and Zeus are designed to steal bank information, which is then used to empty all known accounts. With Zeus out of the picture, Spy Eye can collect a much larger, uncontested amount.

According to Symantec Senior Research Manager Ben Greenbaum, Spy Eye surfaced in Russian cybercrime forums last December. However, the "Kill Zeus" option makes Spy Eye one of the most aggressive forms of crimeware around. The software can also steal data as it is transferred back to a Zeus command-and-control server.

Spy Eye Sparks Online Turf War

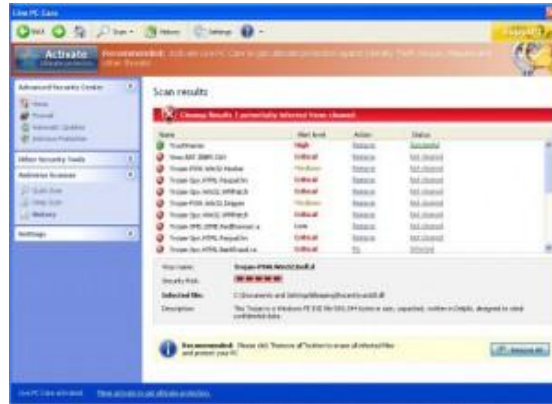
While hackers deploying the programs of other hackers might seem unique, "turf wars" appear to be nothing new to cybercrime. Two years ago the malicious program Storm Worm began attacking servers controlled by a rival known as Srizbi. A few years before that, the authors of the Netsky worm programmed their software to remove rival programs Bagle and MyDoom.

On the black market, Spy Eye is selling at about \$500. This is about one-fifth the price of premium versions of Zeus. For hackers, the large payday that will likely result from owning one of these malicious programs is incentive enough to fork out for the initial payment.

It goes without saying that anyone being unfortunate enough to get the Spy Eye Toolkit, should refrain from handing over their credit card details to the hackers, no matter how genuine it may seem.

Fake Antivirus Programs Now Offering 'Live Support'

Simply saying that rogue antivirus software is becoming more sophisticated is one thing, but a new fake antivirus program called "**Live PC Care**" has made one necessary change to dupe innocent users: offering live technical support for bogus software.



According to Symantec researchers, once users have installed the program, they are met with a screen that informs them of numerous computer infections, several kinds of malware, and the like. This tactic of duping users is nothing new; what is new, however, is the fact that the free trial version of Live PC Care comes with a large yellow "online support" button.

The button initiates an actual conversation with an online representative that will answer any questions about the product via instant messaging.

Live Support Not an Automated Script

Symantec believes that the supposed "agent" is no automated script, but rather a real person. Naturally, the reason for the addition is to add an "air of legitimacy" to the program. As Marc Fossi, manager of development with Symantec Security Response joked, "Obviously if they've got live tech support, it must be real." Surprisingly, this is not the first time tech support has been offered alongside a fake security product. A company called Innovative Marketing also attempted to reassure victims that they were investing in a legitimate product through live support.

Remaining Steadfast When Given Choice

Seemingly, the only positive news to come out of this report is the fact that people are remaining steadfast in not shelling out their money voluntarily. The support staff tries to get unsuspecting users to pay between £30 and £100 for the product, but when the choice is theirs, most tend to decline the offer.

Fake Antivirus Installs on The Up.

Symantec reported that 43 million rogue antivirus installation attempts were known to have existed between July 2008 and July 2009. With sophisticated additions like live support, these programs do not look to be going away anytime soon.

Stack-em high, Sell-em cheap! All-in-One Printer Bargains

Generally this sales method is something we avoid. When we sell a PC or laptop, we like to offer an antivirus, Office suite, file cleanup utilities and anything else we think might be useful in keeping your PC trouble free.

As well as additional programs we can offer data transfer from your old PC or complete setup at your home or office. In fact we can do pretty much anything you want us to, to make your new computer experience a pleasure.

We've always cast a disdainful look at the likes of PC world, where your PC arrives in a box then you spend the next two weeks getting it how you want it.

A couple of months ago we persuaded Viper, our main PC supplier, to supply us with laptops and PC towers with no Windows operating system. This gave us the option of installing any operating system the customer desired (providing it was available from Microsoft) or selling the PC's without Windows to computer savvy customers who could then install Windows using their old PC's licence, saving around £75.00.

This proved to be very popular and made us realise that there are customers out there that just want the best value for money they can get with no bells and whistles.

So what did we do, we went to the masters of "stack-em high, sell-em cheap". No, not Alan Sugar, but Dell!



At these prices they are collect at our Northampton shop only. No antivirus, no office suite, no anti-spyware programs. But you can download these for free from our website. These are limited stock, so if you need a quality PC for not much money, come and see us, but don't leave it too long.

These are refurbished by Dell and ready to go with Vista installed.

Intel 2.2MHz Processor
2Gb DDR-2 RAM
250Gb SATA-2 Hard drive
Dual Layer DVD rewriter
Windows Vista Basic
Onboard sound
Onboard Graphics
5 Months RTB warranty
Professionally refurbished by Dell

£199.95 inc vat

This month we have three All-in-one printer bargains for you, (printer, scanner, copier) so whatever brand you prefer, we have one to suite. These are limited stock so don't hang around and only available from our Northampton shop.



The Canon Pixma MP190 is an excellent quality all-in-One colour inkjet printer.

£49.95

inc vat.

http://www.canon.co.uk/for_home/product_finder/multifunctionals/inkjet/PIXMA_MP190/index.asp



Epson Stylus SX110 has excellent build quality and stable software. A good workhorse including individual ink cartridges for cheaper running costs.

£49.95

inc vat

http://www.epson-europe.com/internetLive/dctm/content/EU/en_GB/products/all_in_one_products/EU-Product-Model-SX110-EN.inter.jsp



HP Photosmart C4280 is one of HP's best selling printer/scanners. We have a last few at this price.

£39.95

Inc vat

<http://h10025.www1.hp.com/ewrf/wc/document?docname=c00870767&lc=en&dlc=en&cc=us&lang=en&product=3192753#N1348>

Lots of our customers put up with jamming paper, constantly cleaning print heads and slow printing because they paid a fortune for their printer many moons ago and think they can't afford a new one.

But look at these prices. Give your old printer the heave hoe and get back your sanity.

If you are a subscriber to our remote support, we'll even install the software for you. (We don't do the whole job for you - you have to put the CD in)!

Quick cures for the worst Windows 7 annoyances

In its seemingly never-ending quest for a better Windows, Microsoft simply can't resist tinkering with — and sometimes completely removing — features that many of us loved.

If you find yourself tripping over new Windows 7 features or missing favourite old ones, I've got some tips that will come to your rescue.

Lost in all the glowing Windows 7 reviews and marketing hype is the fact that not everything about Microsoft's new OS is an unqualified success. You don't have to use Win7 for very long before you notice one of your favourite features of earlier Windows versions is changed or missing.

But if you don't like the default Win7 interface and the features that Microsoft prefers, no problem! A few simple tweaks can let you adjust Win7 to your own liking. Even better, some of the following tips also apply to Vista and XP.

The return of the Quick Launch toolbar

Annoyance: The latest Windows versions let you place the Quick Launch toolbar on the taskbar. From there, you can launch your favourite applications, documents, or folder windows with a single click. In Windows 7, unfortunately, Quick Launch is absent.

In Win7, a new Taskbar combines elements of the classic Taskbar and Quick Launch toolbars into one. To be sure, many people like the new Taskbar. Some newsletter readers suggested that Win7's "Pin to Taskbar" feature trumps Quick Launch. But you may disagree.

Solution: Devise a custom toolbar that serves as a Quick Launch replacement. To do so, create shortcuts to your most-used items and place them into a folder stored anywhere on your computer.

(Not sure how to create a shortcut? Right-click the desktop or any other folder and choose New, Shortcut. Enter the path to the file or folder you're linking to, or click Browse to locate the file. Give the shortcut a name and click Finish.)

Next, right-click the taskbar and choose New, Toolbar. Locate and select the folder you just created and click Select Folder.

You can customize the taskbar's settings by right-clicking it and choosing one of the options. For example, choose Show Text to uncheck and remove labels; or click View, Small Icons to pack more shortcuts into a smaller space. Drag the toolbar to your preferred position in the taskbar. If it doesn't move, right-click the taskbar and make sure Lock the taskbar is unchecked.

Restore 'Show Desktop,' 'Switch Between Windows'

Annoyance: Other useful items you may be missing from Windows 7's taskbar are the two buttons named Show

Desktop and Switch Between Windows. What to do?

Solution 1: In Windows 7, the Show Desktop button is actually still there, but it's been moved to the end of the taskbar farthest from the Start button. Similarly, the function served by the Switch Between Windows button is now available by holding down the Windows key and pressing Tab repeatedly to scroll through your open windows.

Solution 2: If you prefer to have these features appear as buttons in your Quick Launch toolbar, you can recreate them. To make a new Show Desktop button, open Notepad or your preferred text editor and type the following lines just as they appear here:

[Shell]

Command=2

IconFile=explorer.exe,3

[Taskbar]

Command=ToggleDesktop

Save the file with the name **Show Desktop.scf**. Hold down the right mouse button as you drag the file to your Quick Launch bar, and then choose Move Here.

Creating a Switch Between Windows button is even simpler: right-click the Desktop and choose New, Shortcut. When prompted for the location, type the following line.

C:\Windows\System32\rundll32.exe DwmApi #105

Click Next, name the shortcut **Switch Between Windows**, and click Finish.

To give the button an appropriate look, right-click your new shortcut and then click Properties, Change Icon, Browse. Select **imageres.dll** and click Open. The default selection in the upper-left corner of the window should do the trick. Click OK twice.

Finally, use the right mouse button to drag the shortcut to your Quick Launch bar, just as you did with the Show Desktop button.

Return of the mysterious disappearing taskbar

Annoyance: You install your favourite screen saver on your Windows 7 machine. When you leave your computer, the screen saver kicks in and, eventually, the power-saving settings shut down the monitor. When you return to the machine, the taskbar has disappeared!

Solution: Some third-party screen savers that aren't designed for Windows 7 can cause this problem. Your first step should be to see whether the screen saver's developer has an updated version designed specifically for Win7.

If an update isn't available, locate your screen savers **.scr** file and create a shortcut to it. Store the shortcut on the desktop or somewhere on the Start menu. To make this solution keyboard-friendly, right-click the shortcut and choose Properties. Click in the Shortcut key box and press the key combination you want to use to activate your

screen saver. Finally, click OK.

The next time your taskbar disappears, use your keyboard shortcut — or launch the screen saver from the menu or desktop shortcut. The next mouse move or keystroke will dismiss the screen saver — if it has had time to start — and restore your taskbar.

Prevent Win7 from saving duplicate themes

Annoyance: You use the Control Panel's Personalization applet to modify an existing theme. When you're done, you click Save to preserve your work. Instead of just saving your existing theme, you have to enter a new name.

You type the same name as that of the theme you changed, but rather than ask whether you want to overwrite the old theme, Windows simply creates another theme with the same name and adds it to the list.

For some bizarre reason, Microsoft thinks this dialog box's Save function should behave differently than every other Save function in Windows. The result: every little change you make to your theme results in a new copy, even if you want only one.

Solution: You can't change the weird Save behaviour, but at least you can clean up all your duplicate themes. Press Win+E to open an Explorer window and navigate to this location:

C: \ Users \ username \ AppData \ Local \ Microsoft \ Windows \ Themes

Replace username with the name of the current account. Once the folder's open, delete the extra themes you don't need.

If you're not sure which to delete, press Alt, V, D to switch to Explorer's Details view, then sort the files by date to find the newest ones you created. If you saved over an existing name, the older theme will be named "My Theme" while the new one will be named "My Theme (2)."

Bonus tip: If you decide to change a theme name by re-naming the file in this folder — other than just deleting the number Windows adds automatically — you won't see the

new name in the Personalize window unless you open the theme file in Notepad and change the text to the right of the **DisplayName=** attribute.

Tile some open windows, but not all of them

Annoyance: In XP and Vista, you could selectively tile just the open windows you wanted by Ctrl-clicking their taskbar buttons, right-clicking one of the selected buttons, and choosing an arrangement option on the right-click menu. For some reason, Windows 7 has removed this capability.

You can still arrange all open windows by right-clicking the taskbar and choosing an option, but you can't limit the rearrangement to just a subset of those windows; you're forced to minimize the windows you don't want to tile first.

Solution: The ability to tile windows selectively has been replaced in Windows 7 by Aero Snap. This is a new feature that lets you tile windows side by side by dragging the title bar of one window to the far left side of the screen and another to the far right. The two should snap into position.

Unfortunately, Aero Snap doesn't work if you have two monitors or if you want to stack one window above another.

If Aero Snap isn't the window arrangement you're looking for, press Ctrl+Shift+Esc to launch the Task Manager (or right-click the taskbar and choose Task Manager). In the Applications tab, Ctrl-click only the windows you want to work with. Then choose a tile or cascade option from Task Manager's Windows menu.

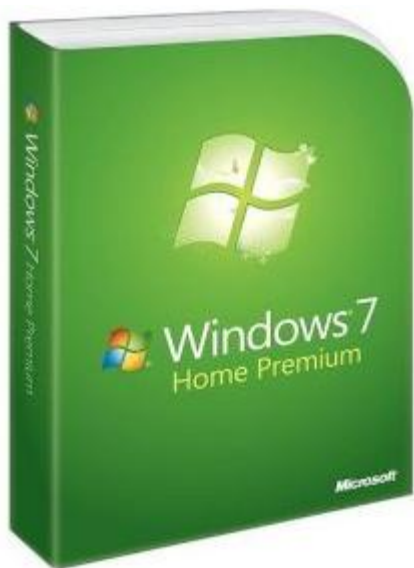
Note that this technique may not work on the first try if one or more of the selected windows are currently minimized or open on different monitors.

Microsoft keeps coming up with new features, but in the process, the company sometimes also discovers entirely new ways to irritate us Windows users. As long as there's a Windows, we'll keep showing you how to work around the inevitable annoyances.

Last Month's Competition Winner!



Mr Varnsberry of Northampton was February's winner of a fabulous 22" designer flat screen monitor.



This Months Competition

Don't think that you have no chance of winning. Our competition is only open to people in our catchment area (*see below) so give it a try, you never know, yours might be the only winning entry. You don't have to be an existing customer, so if you don't want to enter, be nice to your friends and help them with the answers.

As usual there are a few easy questions to answer but all the answers are on our website. **Good Luck**

Normal cost £249.95

Our engineers will install Windows 7 Home Premium full product (not an upgrade) on your XP or Vista PC. This is a new clean installation, with your data backed up and transferred to the new Windows 7 folders. (Programs will need to be installed again). Then our engineers set up your PC at your home or office and connect broadband, printer etc. (external devices and programs must be modern enough to work with Windows 7)

www.computerdoctors.co.uk/competition

*NN1 – NN18, NN29, MK19, MK40 – MK46, LE16.

Competition ends 25th March 2010

Contact us

Computer Doctors Ltd
Unit 12 Blackthorn Ind. Est.
Blackthorn Road
Northampton
NN3 8PT

If this has been passed to you from a friend and you would like your own regular copy, just go to:

www.computerdoctors.co.uk/newsletter



Map to our Northampton Workshop
[www.computerdoctors.co.uk/
pages/map.htm](http://www.computerdoctors.co.uk/pages/map.htm)

General information & to book a call out

Tel: 01604 411 444 (9-6 Mon-Fri, 9-1 sat)

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Fax: 0872 115 5359

Email: sales@computerdoctors.co.uk

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